

Stephanie Rawlings-Blake
 Mayor



Room 250
 City Hall
 Baltimore, MD 21202

May 24th, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor
 Kaliopé Parthemos, Chief of Staff
 Dawn Kirstaetter, Deputy Mayor
 Sameer Sidh, Director of CitiStat

FROM: CitiStat Team

SUBJECT: Human Services Stat Meeting Summary Briefing



Making Progress

- **Homeless Service Program, Data Entry.** The following chart lists the service providers and their data entry completion rate. Data entry into the HMIS system has improved dramatically over the past several months.

Organization	CY 2015 Percent Complete	Organization	CY 2015 Percent Complete
Baltimore Outreach Services	100.00%	The Baltimore Station	97.18%
Newborn Holistic Ministries	100.00%	American Rescue Workers	96.82%
Patrick Allison House	100.00%	AIDS Interfaith Residential Services	96.81%
Salvation Army	100.00%	At Jacob's Well	96.52%
Supportive Housing Group/Lanvale	99.93%	Mercy Supportive Housing	96.26%
Jobs Housing and recovery	99.85%	Community Housing Associates	96.21%
St. Vincent de Paul	99.81%	Bon Secours	95.45%
Women's Housing Coalition	99.70%	HEESU	95.38%
MCVET	99.41%	Dayspring	95.35%
University of Maryland Medical Center	99.36%	St. Ambrose Housing Aid Center	94.70%
YWCA	99.17%	Volunteers of America	94.32%
United Ministries	99.16%	New Vision House of Hope	93.37%
Marian House	99.08%	Fusion Partnerships-YES	93.22%
GEDCO- Justice Housing	99.08%	Health Care Access Maryland	92.38%
GEDCO	98.99%	PEP	91.30%

Project PLASE	98.87%	Paul's Place	90.28%
Gaudenzia	98.48%	HOPE	88.54%
Loving Arms	98.25%	The Baltimore Station	97.18%
Manna House	98.23%	American Rescue Workers	96.82%

- **Journey Home Update.** The Journey Home Data & Performance Committee was reconvened on April 20th with over 20 service providers and community stakeholders participating. The Committee has set forth an aggressive schedule for overhauling policies and metrics that govern use of the MOHS managed HMIS system.
 - May-July: Update HMIS Policies and Procedures.
 - July-Sept: – Revise performance metrics and establish system and project performance benchmarks.
 - Sept-Dec: – Implement performance standards into funding cycles.

Needs Improvement

- **Transitional Housing:** A temporary residence with a maximum of 24 months. Housing is combined with wrap-around services to assist the individual with developing stability in their lives, with a primary focus on obtaining independent community-based permanent housing. The City has 33 recognized Transitional Housing Projects, both funded through MOHS and privately funded. There is significant variance in the outcomes realized by the different service providers that MOHS partners with to provide Transitional Housing services.



